

DIORE®

SOLID SURFACE

Cleaning & Care

Routine Care of Diore Solid Surface

- For everyday cleaning, use soapy water or widely available surface cleaners using a circular motion, from the front to the back, then side to side, overlapping the circles until the entire area has been cleaned.
- Remove excess detergent with a soft cloth, rinse the surface with warm water then wipe with a dry soft cloth.
- If necessary use a microfibre cloth and rub the surface with an ammonia based cleaner, then rinse with water. Wipe dry with a second cloth or kitchen towel - especially important in hard water areas where limescale can build up if water is left to dry on the surface.

Some colours may require more frequent cleaning to maintain a uniform finish.

Special Care for Stubborn Stains

Use a microfibre cloth and rub over the stain with a general kitchen cleaner (eg. Bar Keepers Friend Power Cream or Cif) and leave for 2-4 minutes. Using a second clean microfibre cloth, rinse the area thoroughly with water and dry. Vinegar can also be used to remove limescale, however again, rinse and dry thoroughly. Stubborn stains can also be removed with Bar Keepers Stain Remover - sprinkle on a wet cloth and rub gently and rinse or make a paste by adding a few drops of water. Apply paste for 1 minute and rinse.

Nail varnish spills: use a microfibre cloth and rub over the stain with a non-acetone based nail varnish remover. Rinse several times with warm water and dry with a soft cloth. If the stain is still visible, repeat the operation.

Special care for sinks: remove all the fat and oil residues resulting from food preparation from the sink, using a detergent or surface cleaner. If necessary, use a mild abrasive cleaning pad or sponge in combination with a mild abrasive product. Use a spray with $\frac{3}{4}$ of liquid household bleach and $\frac{1}{4}$ water to spray the sink and leave a few hours or overnight. The exposure time should be limited to 16 hours. Make sure to rinse or clean with a damp cloth. You should have a beautifully clean sink, with very little effort.

Preventing Damage

It is important to minimise direct heat exposure to protect the installation made with Diore Solid Surface.



Always use a heat protection pad, trivet (with rubber feet) or protective sink mat for hot cookware, or leave cookware to cool on the hob first. Never put hot pans, particularly cast iron pans, directly onto a work surface or sink made with Diore Solid Surface. Always use the correct size pan on the hob and place it centrally on the ring. An overhanging pan can scorch the surrounding surface. As with most sinks, pouring boiling liquids directly into a Diore sink without running cold water at the same time may damage the material. If you have an instant boiling water tap, a container should always be used to collect the water as boiling water from this type of tap may cause surface damage in and around the sink. Do not cut directly on a work surface made with Diore Solid Surface - use a chopping board. If you use bleach cleaners such as Flash or Cillit Bang you should rinse the surface with plenty of water and then dry it immediately. Never leave bleach based products in permanent contact with the surface for more than an hour.

Avoid getting strong chemicals e.g. paint removers, oven cleaners, acid drain cleaners, acetone based nail varnish removers etc on to your surface. If a spill does occur, promptly flush the surface with water to fully rinse off the chemical. Do not clean using aggressive chemical agents such as acetone, oven cleaners, thinners, strong acids (muriatic acid, etc.) or strong bases (caustic soda etc.), or industrial detergents or paint solvents. If a spill does occur, promptly flush the surface with water to fully rinse off the chemical. Do not use metal scrapers, iron brushes or other domestic metal tools to remove stains, paints, plaster or other substances.

Like all materials, Diore Solid Surface will develop slight abrasion marks and scratches in normal daily use. Regular cleaning using Bar Keepers Friend Stain Remover will help reduce but not hide scratching. It is also recommended not to drag any objects across the work surface.